

# **FY2022** Financial Results

PT Bank CIMB Niaga Tbk

Analyst Meeting Presentation 17.02.2023







# **About CIMB Niaga**



Cities

Branches & Network

Digital lounges

Sharia branches

98 417 37

34

Şubsidiary

**ATMs** 

EDC & QR

4,207

298,866

**Employees** 

51%

11,767

49%

# **DIGITAL CAPABILITIES**

Mobile users

Clicks users

Rekening Ponse

Branchless transaction contribution

2.5 M 1.6 M 5.3 M

97%

Mobile CTO Clicks Rekening Ponsel Digital Lounge

LARGEST SHARIA BUSINESS UNIT

LARGEST PRIVATELY OWNED BANK BY TOTAL ASSETS

## FINANCIAL HIGHLIGHTS

Total assets

CAR

Rp 307 T

22.2%

Total loans

Customer deposits

Rp 199 T \*

Rp 227 T

Net profit

ROE#

Rp 5.0 T

12.6%

# **FOCUSED UNIVERSAL BANK**

Total loans by segment '

Corporate, 38.7%

Commercial

Consumer, 33.8%

Conventional 75.2%

> Sharia 24.8%

\* Including salam financing # OJK definition, ROE is calculated per tier-1 capital

SME

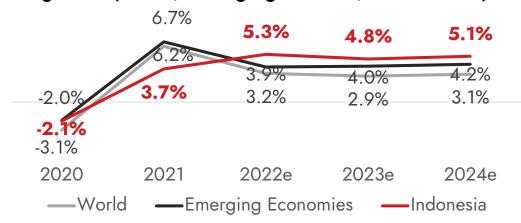
11.6%



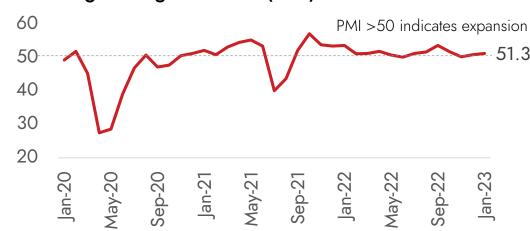


### Macro economic review

### GDP growth (Word, Emerging Markets, & Indonesia)

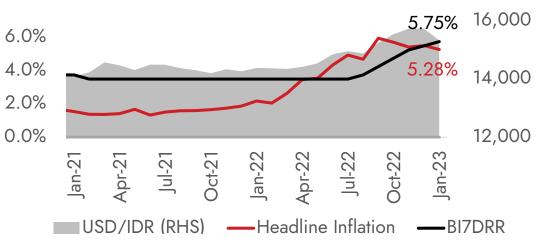


### Purchasing Managers' Index (PMI) manufaktur Indonesia



# Consumer Confidence Index 120.0 100.0 80.0 Seb-27 Way-27 Seb-27 Seb-27

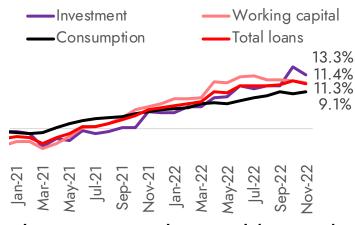
### Headline and core inflation are expected to fall



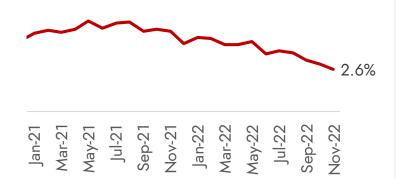
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# Banking industry review

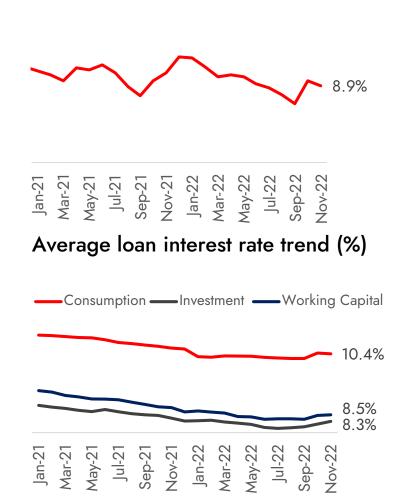
### Loan growth by type of use (%, YoY)



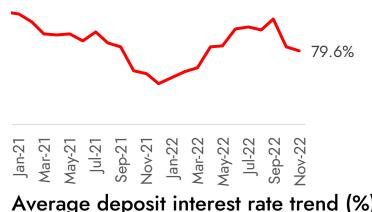
Industry asset quality trend (NPL, %)



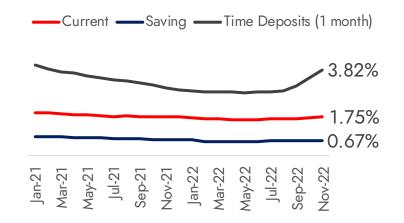
### Customer deposit growth, (% YoY)



### Banking liquidity (LDR, %)



### Average deposit interest rate trend (%)



Source: Bank Indonesia SSKI January 2022



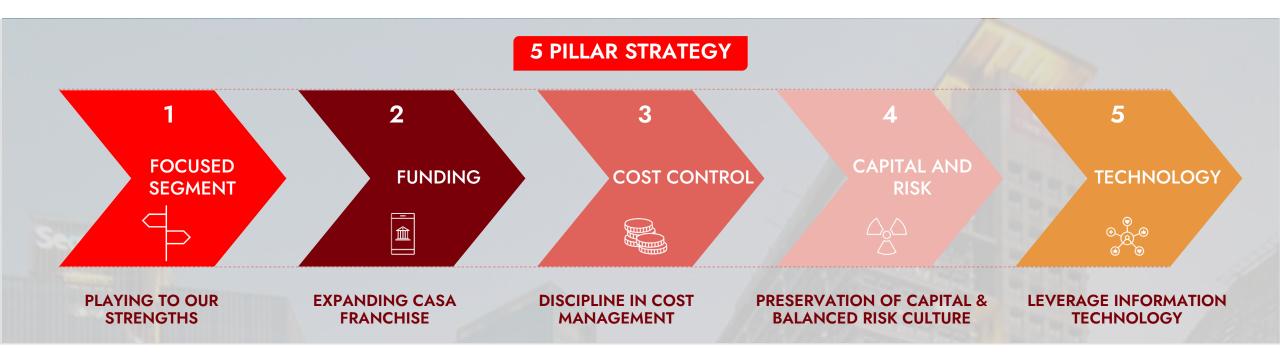
# Our strategic pillars



To be the Bank Of Choice for Indonesian Businesses and Consumers



Deliver Sustainable Financial Returns



Compliance and simplify governance

Customer centricity

Transform fundamentals

Sustainability

# 2022 highlights

1	SOUND REVENUE AND BUSINESS ACTIVITY GROWTH	+7.4% vs. 2021	LOAN GROWTH +9.4%** vs. 2021
2	HIGHEST RESULTS EVER	NET PROFIT	23% vs. 2021 *
2	IMPROVED CASA RATIO AND COST OF	CASA RATIO	DEPOSITS COF
3	FUND AMID HIGHER POLICY RATE HIKES  LEADING AND IMPROVING EFFICIENCY	63.6% vs. 61.3% in 2021  COST TO INCOME	1.91% vs. 2.11% in 2021
4	WITH POSITIVE JAWS	44.9% vs. 45.9% in 2021 *	2.3%
5	IMPROVED ASSET QUALITY TRENDS BETTER THAN GUIDANCE	<b>coc</b> 1.8% vs. 2.4% in Dec 21	242.7% vs. 212.1% in Dec 21
6	STRONG CAPITAL AND AMPLE LIQUIDITY POSITION	CAR 22.2% vs. 22.7% in Dec 21	LDR 85.6% vs. 74.4% in Dec 21

<sup>\* 2021</sup> exclude exceptional Items

<sup>\*\*</sup>Including salam financing

# Continued progress in the execution of our strategy

Loan portfolio mix by segment, Rp tn Strong loan growth in key focused segments % YoY 198.75 **Total Loans** Optimizing portfolio mix to improve long-term RAROC 9.4% 181.61 Scale & accelerate: CONSUMER • Key focused segments: mortgages and auto loans 11.8% Consumer 33.8% Scale & accelerate: SME 33.1% 45% Offer high quality services (speedy, simple and seamless) experience) by utilizing digitalization Attractive pricing 11.6% ■ SME 9.2% 11.6% 11.6% Grow term-loan (investment loan) portfolio contribution for more balanced portfolio risks profile **Grow: CORPORATE**  Key focused segments: Top-tier corporates, multinational 38.7% Corporate 12.1% 37.7% companies and state-owned companies 55% Cross-sell treasury & markets products and services Reposition for growth: COMMERCIAL Commercial (0.6%) (0.6%) Grow selectively in lower Commercial Segment (Medium) 17.5% 15.9% Enterprise) which offers better risk adjusted returns Dec-22 Dec-21



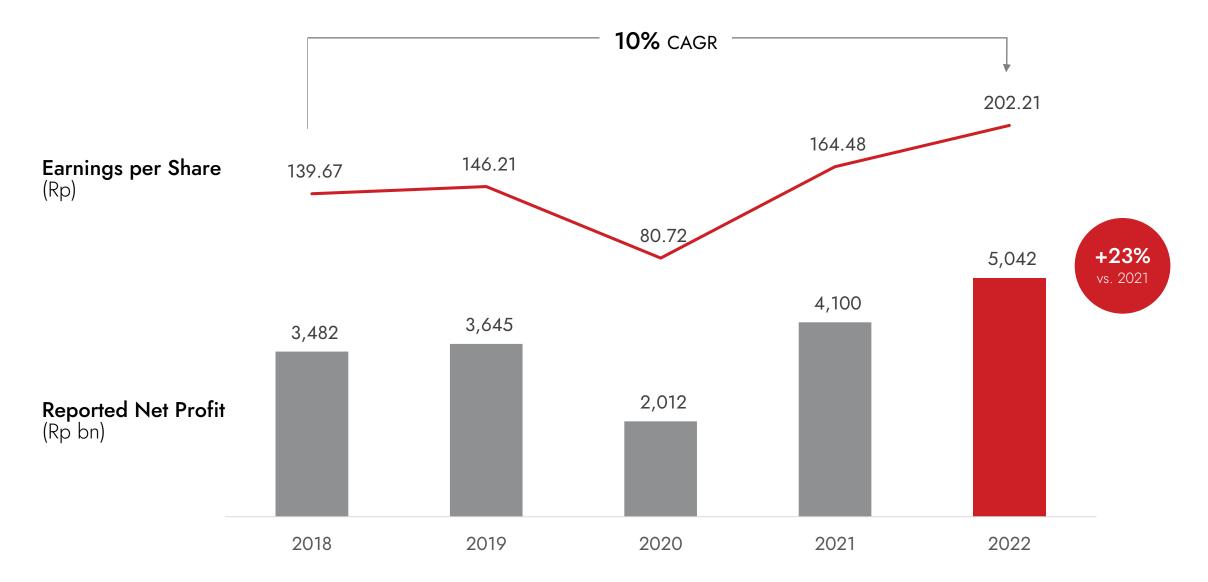




Portfolio reposition

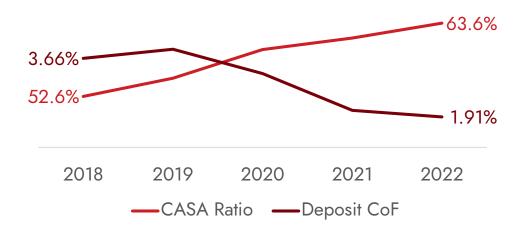
<sup>\*</sup> Including salam financing

# Highest net profit ever



# **Expanding our CASA franchise**

### Excellent evolution of CASA ratio and deposit cost of funds



### Promoting digital transaction to increase CASA stickiness

69% vs. 61% Dec 21
Consumer CASA balance

Consumer CASA balance comes from OCTO Mobile users

**94%** vs. 92% Dec 21

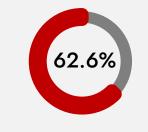
Business Banking CASA balance comes from Bizchanel@CIMB users

### Balanced CASA portfolio in retail and non-retail segments



# CONSUMER BANKING CASA RATIO

- Continue Invest in technology and digital platform
- Improve omnichannel banking customer experiences & loyalty (NPS)
- Enhance branch productivity

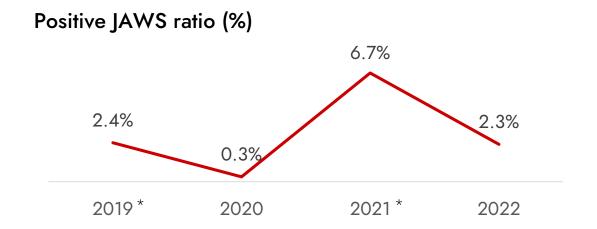


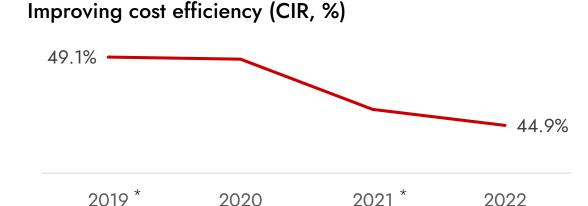
### vs. 59.0% in Dec 21

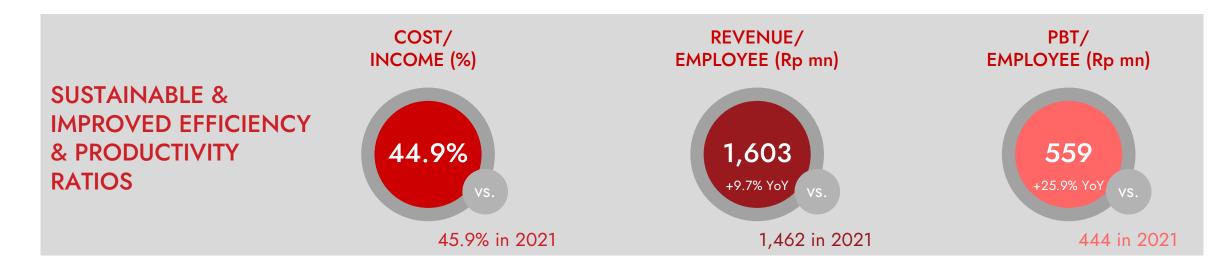
# BUSINESS BANKING CASA RATIO

- Increase main operating account (MOCA) penetration
- End-to-end digitalization
- Cross-sell/Up-sell opportunities

# Effective cost control despite inflationary pressures



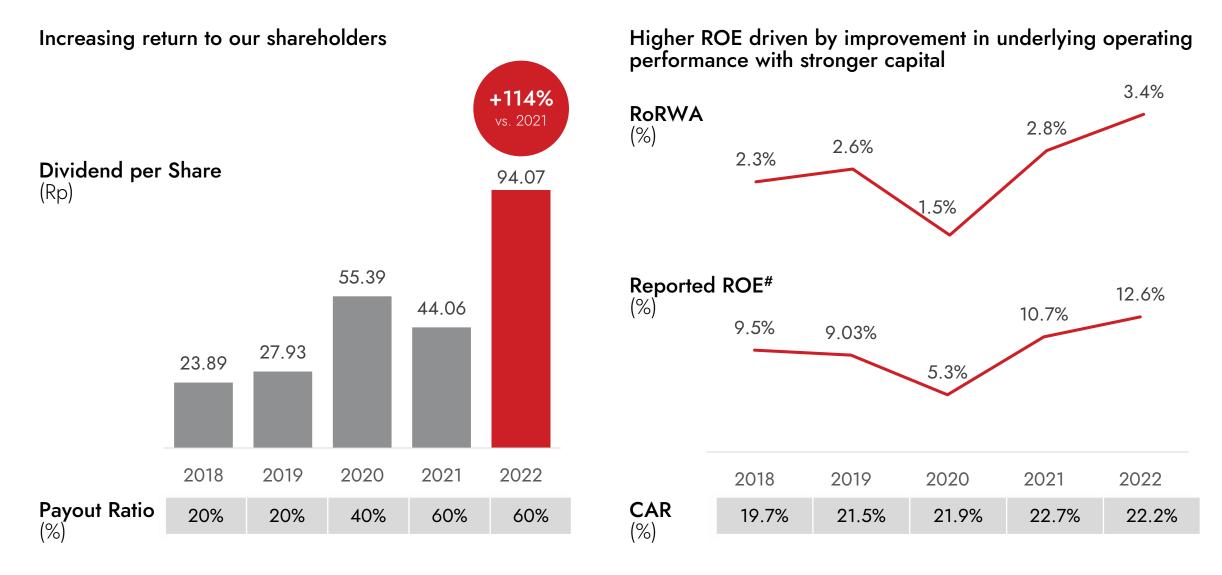




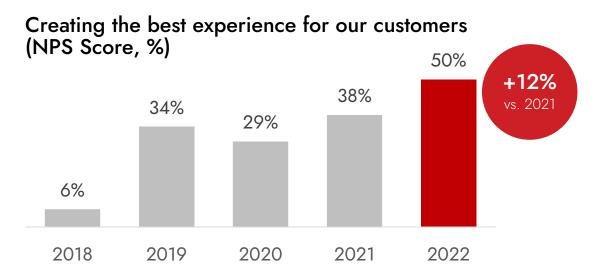
<sup>\*</sup> Business As Usual, not including: 2019: Mutual Separation Scheme (MSS)

2021 : Exceptional Items

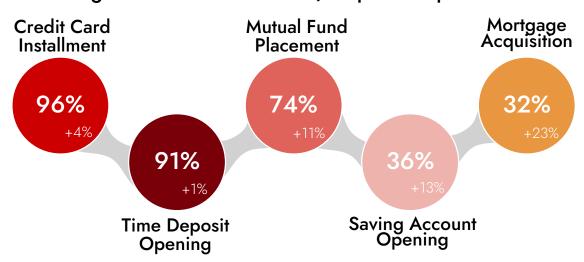
# Accelerating value creation for our shareholders

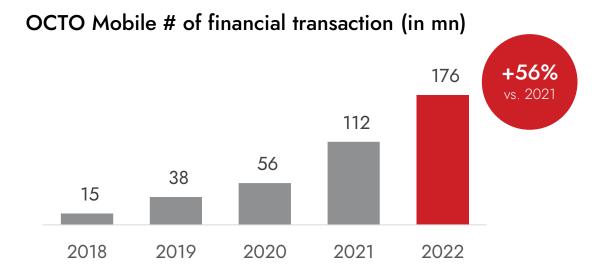


# Digital engagement driving better and extraordinary customer experience

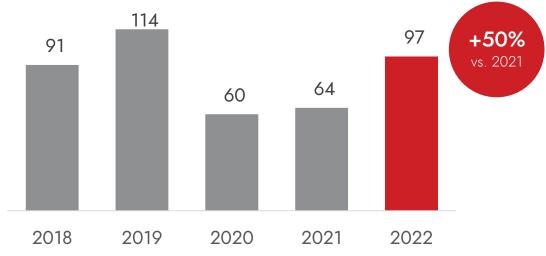


2022 digital channel transaction/acquisition penetration











# Financial position - consolidated

(Rp tn)	Dec-21	Sep-22	Dec-22	QoQ	YoY
Cash & Short Term Funds	47.02	27.49	32.05	16.6%	(31.8%)
Gov't Bonds & Marketable Securities	70.71	68.03	65.03	(4.4%)	(8.0%)
Loans*	181.61	195.39	198.75	1.7%	9.4%
Total Assets	310.79	306.97	306.75	(0.1%)	(1.3%)
Current Account	75.48	75.43	70.34	(6.7%)	(6.8%)
Savings Account	72.57	74.75	74.09	(0.9%)	2.1%
Time Deposit & Structured Deposits	93.31	71.68	82.76	15.5%	(11.3%)
Total Customer Deposits	241.35	221.86	227.19	2.4%	(5.9%)
Total Liabilities	267.41	263.54	261.56	(0.7%)	(2.2%)
Equity	43.4	43.4	45.2	4.0%	4.2%

<sup>\*</sup> Sep 22 and Dec 22 include salam financing

# Financial performance - consolidated

(Rp bn)	3Q22	4Q22	QoQ	2021	2022	YoY
Interest Income	4,749	5,092	7.2%	18,863	19,114	1.3%
Interest Expense	(1,313)	(1,590)	21.1%	(5,774)	(5,638)	(2.4%)
Net Interest Income	3,436	3,502	1.9%	13,089	13,476	3.0%
Non Interest Income	1,066	1,279	20.0%	4,479	5,390	20.3%
Operating Income	4,502	4,781	6.2%	17,568	18,866	7.4%
Operating Expenses *	(2,069)	(2,222)	7.4%	(8,060)	(8,473)	5.1%
Pre-Provision Operating Profit *	2,433	2,559	5.2%	9,507	10,393	9.3%
Provision Expenses	(715)	(999)	39.8%	(4,170)	(3,814)	(8.5%)
Profit Before Tax *	1,718	1,560	(9.2%)	5,338	6,579	23.3%
Profit before Tax as reported	1,718	1,560	(9.2%)	5,191	6,579	26.7%
Net Attributable Profit *	1,308	1,199	(8.4%)	4,215	5,042	19.6%
Net Attributable Profit as reported	1,308	1,199	(8.4%)	4,100	5,042	23.0%

<sup>\* 2021</sup> exclude exceptional Items

# **Key ratios - consolidated**

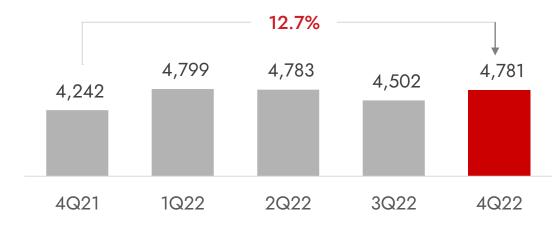
(%)	4Q21	3Q22	4Q22	QoQ	2021	2022	YoY
ROA *	1.5%	2.2%	2.0%		1.9%	2.2%	•
ROE * #	9.7%	13.1%	11.7%	•	10.7%	12.6%	•
NIM	4.47%	4.77%	4.90%	•	4.86%	4.69%	•
Fee Income / Total Income	24.6%	23.7%	26.8%	•	25.5%	28.6%	•
Cost to Income (CIR) *	47.8%	46.0%	46.5%	<b>1</b>	45.9%	44.9%	•
CASA Ratio	61.3%	67.7%	63.6%	•	61.3%	63.6%	•
Loan to Deposit (LDR)	74.4%	86.9%	85.6%	•	74.4%	85.6%	•
Gross NPL	3.5%	3.6%	2.8%		3.5%	2.8%	•
Net NPL	1.2%	0.9%	0.8%		1.2%	0.8%	•
Cost of Credit (CoC)	2.1%	1.3%	1.9%	<b>1</b>	2.4%	1.8%	•
Gross Impairment Ratio	6.7%	6.2%	7.1%	<b>1</b>	6.7%	7.1%	•
Loan Loss Coverage	212.1%	208.8%	242.2%	•	212.1%	242.7%	•
Impaired LLC	108.6%	117.9%	94.7%	•	108.6%	94.7%	•

 $<sup>^{\</sup>star}$  4Q21 and 2021 exclude exceptional Items.

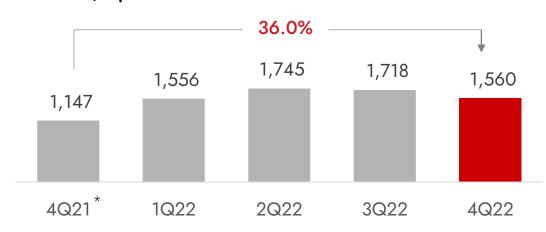
<sup>#</sup> OJK definition, ROE is calculated per tier-1 capital

# Quarterly earnings trend

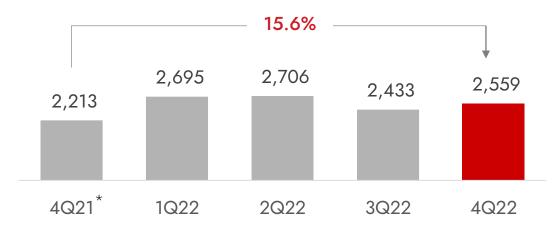
### Operating income trend, Rp bn.



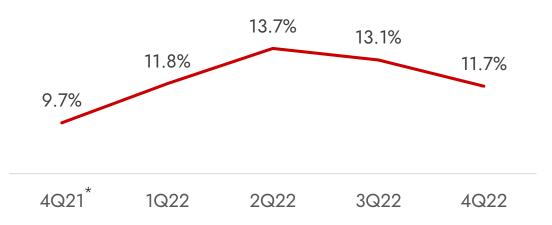
### PBT trend, Rp bn.



### Pre-provision operating profit trend, Rp bn.



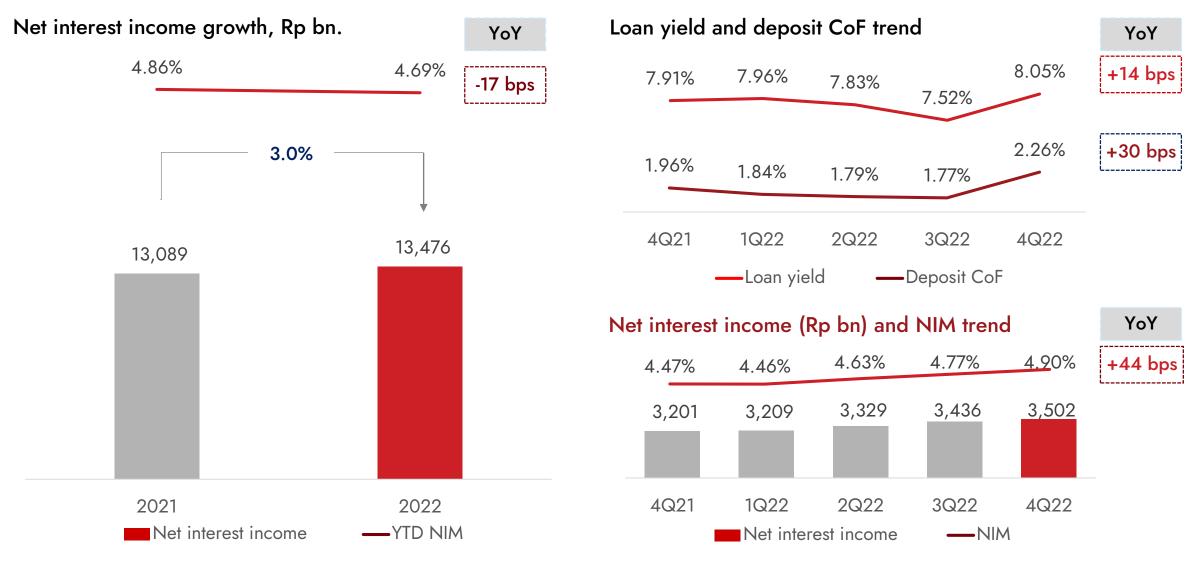
### ROE trend #



<sup>\*</sup> Exclude exceptional Items.

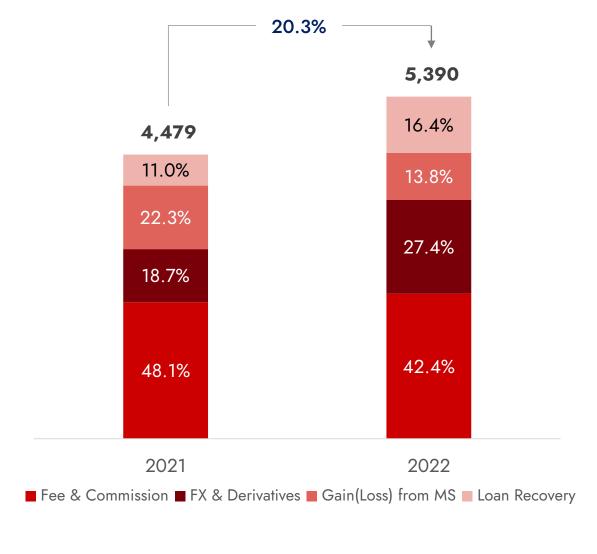
**<sup>20</sup>** 

### Net interest income



### Non interest income

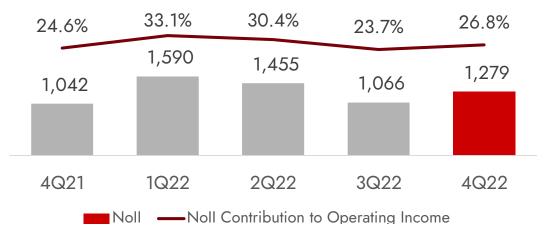
NoII growth, Rp bn.



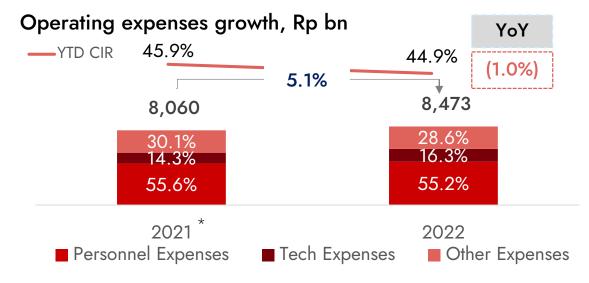
### Non Interest Income (NoII) breakdown

(Rp bn)	4Q22	QoQ	2022	YoY
Fee & Commission	652	17.5%	2,284	6.1%
FX & Derivatives	101	(68.1%)	1,479	76.7%
Gain(Loss) from MS	417	nm	743	(25.7%)
Loan Recovery	108	(54.6%)	884	80.3%
Non Interest Income	1,279	20.0%	5,390	20.3%

### NoII trend (Rp bn) & contribution to operating income



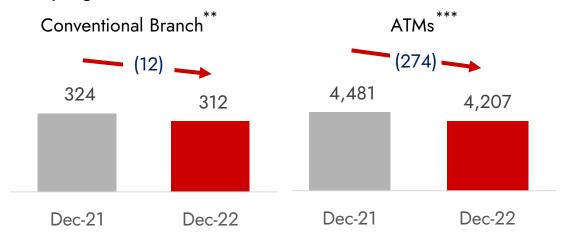
# **Operating efficiency**



### Operating expenses breakdown, Rp bn.

(Rp bn)	4Q22	QoQ	2022	YoY
Personnel Expenses	1,286	12.9%	4,675	4.3%
Tech Expenses	343	10.9%	1,377	19.4%
Other Expenses	593	(4.4%)	2,421	(0.2%)
Operating Expenses	2,222	7.4%	8,473	5.1%

### Reshaping branch and ATM network



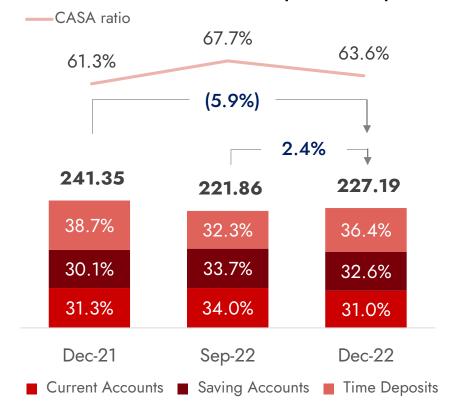
### Operating expenses (Rp bn) and CIR trend

47.8%	43.8%	43.4%	46.0%	46.5%
2,029	2,104	2,078	2,069	2,222
26.1% 14.3%	29.3% 17.7%	28.4%	30.0%	26.7% 15.4%
59.6%	53.0%	54.6%	55.0%	57.9%
4Q21 <sup>*</sup> ■ Personnel E	1Q22 xpenses ■ Tecl	2Q22 n Expenses ■ (	3Q22 Other expenses	4Q22 ——CIR

<sup>23</sup> 

# **Customer deposits**

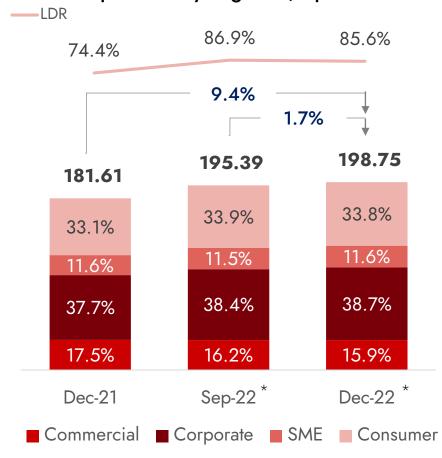
### CASA Ratio and customer deposits composition, Rp tn. Customer deposits growth



(Rp tn)	Dec-21	Sep-22	Dec-22	QoQ	YoY
CASA	148.04	150.18	144.43	(3.8%)	(2.4%)
Current Accounts	75.48	75.43	70.34	(6.7%)	(6.8%)
Saving Accounts	72.57	74.75	74.09	(0.9%)	2.1%
Time Deposits	93.31	71.68	82.76	15.5%	(11.3%)
Total Customer Deposits	241.35	221.86	227.19	2.4%	(5.9%)
Sharia	41.51	34.63	39.51	14.1%	(4.8%)

# Loan performance

### Loan composition by segment, Rp tn.



### Loan growth by segment

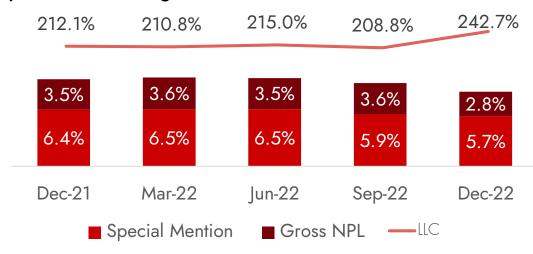
(Rp tn)	Dec-21	Sep-22 <sup>*</sup>	Dec-22 <sup>*</sup>	QoQ	YTD
Consumer	60.12	66.30	67.19	1.3%	11.8%
Mortgages	39.04	41.57	41.79	0.5%	7.0%
Credit cards	8.59	8.74	9.01	3.1%	4.8%
Auto Ioans	8.69	11.59	11.76	1.5%	35.3%
Personal loans & others	3.80	4.40	4.64	5.4%	22.3%
Corporate	68.54	75.01	76.86	2.5%	12.1%
Commercial	31.81	31.69	31.61	(0.2%)	(0.6%)
SME	21.14	22.38	23.08	3.1%	9.2%
Total Loans	181.61	195.39	198.75	1.7%	9.4%
Sharia	36.97	45.96	49.33	7.3%	33.4%

25

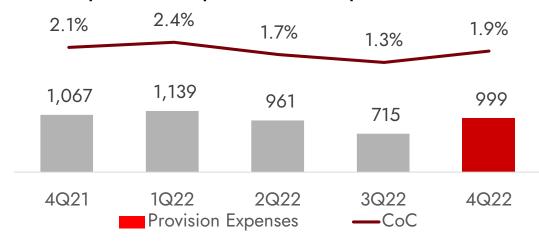
<sup>\*</sup> Including salam financing

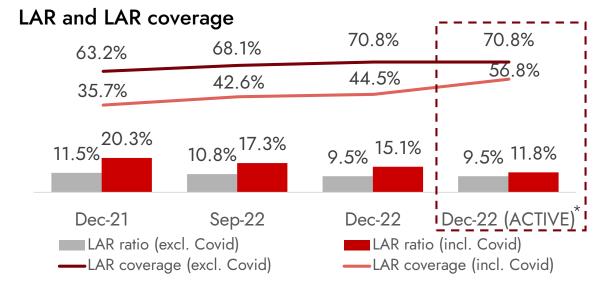
# **Asset quality**

### Special mention, gross NPL and LLC trend

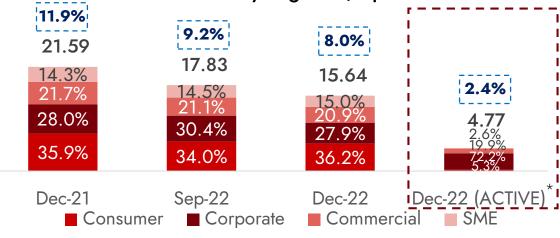


### CoC and provision expenses trend, Rp bn



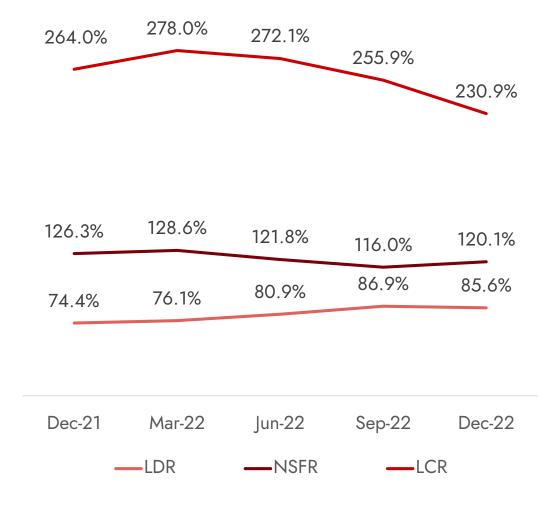


### COVID restructured loans by segment, Rp tn

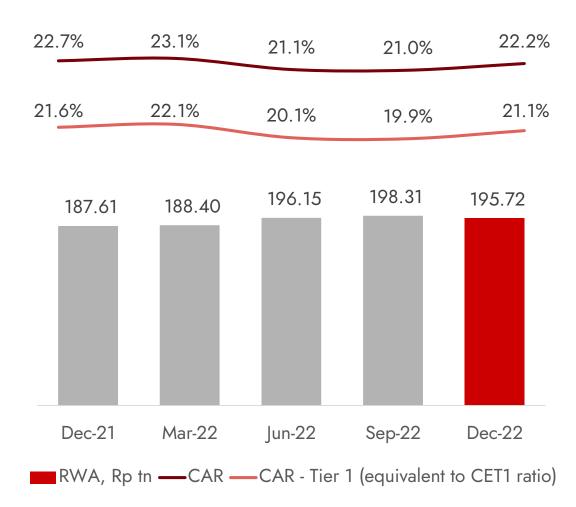


# Liquidity and capital

### Sound funding and liquidity positions



### Strong capital, well above minimum requirement



# 2023 guidance

	2022 Guidance	2022 Actual	2023 Guidance
Loan Growth*	7% - 10%	9.4%	6% - 8%
NIM	4.65% - 4.75%	4.69%	4.6% - 4.8%
Cost of Credit (CoC)	2.0% - 2.2%	1.8%	1.6% - 1.8%
Cost to Income Ratio (CIR)	Below 45.0%	44.9%	Below 45.0%
ROE #	11% - 13%	12.6%	12% - 14%

<sup>\* 2022</sup> onward includes salam financing # OJK definition, ROE is calculated per tier-1 capital



### Final remarks

- Significant progress in the execution of our strategy centered on improving the underlying operating performance, digitalization, and innovation
- Good business growth momentum; expecting key focused segments (consumer, SME, high-quality corporate) lending growth to remain strong in 2023
- 3 Continued strong cost control; expect manageable costs in 2023 despite inflationary pressures
- Good progress in asset quality improvement, expect cost of credit to continue improving toward our 2024 aspirations
- 2023 strategic focus areas: retail customer base and CASA growth through digital, further asset quality improvement, non-interest income contribution, and digital banking innovation through advanced technology with wide range of customized services



# Sustainability pillars

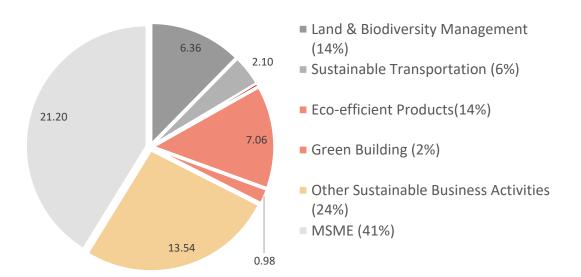
CIMB Niaga is committed in integrating and harmonizing environmental, social, and governance (ESG) aspects in its business activities and supporting the Sustainable Development Goals (SDGs)



# Sustainable finance performance

# "26% of Bank's total financing supports climate action and sustainable development."

METRICS	Dec 22
Total SF Portfolio (IDR T)	51.44
% Portion of SF Portfolio	26.2%



# Sustainable financing products offered:













### Sustainability-Linked Loans (SLL)



 Sustainability-Linked Loans (SLL) are a type of loan instrument that promotes the achievement of ambitious, predetermined sustainability performance targets (SPT) by clients

### **Sustainable Finance Program**

• Sustainable Finance Program provides special rates for green and/or social financing



### Electric Motor Xtra.

 Collaboration with Gesit (an electric motorcycle manufacturer in Indonesia) to finance consumer electric motorcycles



### **Green Mortgage**

• Mortgage financing for green building certified housing and apartments



### **Sustainability Market Linked Deposit**

• Deposit Structured Product linked into sustainable financing

### Giro Kartini

Current Account Product dedicated to womenpreneur and women communities



### Sustainability-linked Waqf Savings

• iB Mapan Wakaf Savings where waqf funds are channeled to water well projects, to support the provision of clean water.



### **Solar Panel Financing**

 In collaboration with Sunterra and ATW solar panel provides a special offer to CIMB Niaga credit card holders when purchasing rooftop Solar Power Plant.

### Notable awards 4Q22

### **Bisnis Indonesia Financial Award 2022**

Category:

Highly Impacful Mobile Apps for OCTO Mobile



Bisnis Indonesia

# Indonesia Digital Innovation & Achievement Awards 2022



PT Mediatama Sinergi Emas (MES)

### **Indonesia Living Legend Companies 2022**



Swanetwork

### Indonesia Finance Award 2022

Category:

- 1st The Best Finance Bank Public Company
- 1st The Best Finance Sharia Bank Company



**Economic Review** 

### **Collecting Agent Peformance Award 2022**



Ministry of Finance, Republic of Indonesia

### **ESG Disclosure Awards 2022**



Berita Satu Media Holding

### Notable awards 4Q22 ...cont'd

# Top CEO Award & The Next Leader Award 2022

Category:

Lani Darmawan, Top 100 CEO of the year & Bankers of the Year
· Noviady Wahyudi, The Next Top Leader of the year
· Joni Raini, The Next Top Leader of the year
· Henky Sulistyo, The Next Top Leader of the year
· Antonius Pramana Gunadi, The Next Top Leader of the year



Infobank

### **Top 20 Financial Institution Award**

Category:

The most active bank in product innovation



Infobank Digital Inisiatif Asia (IDIA)

### **Top Innovation Award 2022**

Category:

Product Innovation: KPR Xtra Manfaat



Tras n Co & Infobrand

### Pertama di Indonesia

Category:

"Bank Syariah Pertama di Indonesia yang melakukan Transaksi Komoditas Murabahah di Bursa Komoditi Syariah"



Tras n Co & Infobrand

### LPS Banking Award 2022

Category:

Best Bank in Single Customer View Compliance Reporting



Lembaga Penjamin Simpanan (LPS)

### **Anugerah Syariah Republika**

Category:

Best SME Financing



Republika

### Notable awards 4Q22 ...cont'd

### 2021 ASEAN CG Scorecard Award

Category:

- ASEAN Top 20
- ASEAN Asset Class
- · Top 3 of Indonesian PLCs



**ASEAN Capital Markets Forum and ADB** 

### **Risk Management Awards 2022**

Category:

Achievement in Operational Risk Management



The Asian Banker

### 8th Islamic Retail Banking Awards 2022

Category:

• Best Islamic Retail Bank for Priority Banking 2022



**Cambridge International Financial Advisory** 

# Indonesia's Best Companies in Creating Leaders from Within 2022



**SWA Media Group & NBO** 

# Corporate social responsibility 4Q22



**28 October 2022**. CIMB Niaga held online inauguration for 50 students as awardee of CIMB Niaga Scholarship Program 2022-2024. Since 2006, CIMB Niaga has provided scholarships to 1.176 students.



**18 November 2022**. For the next 5 years (2022-2026), CIMB Niaga collaborates with PPATK and FKDKP to plant 15,875 bamboo tree on 27 hectares in Desa Ngargoretno, Magelang, Central Java . The bamboo planting program is a form of support for the preservation of Indonesia's environment.



**21 October 2022**. CIMB Niaga collaborated with BerdayaBareng Foundation initiate Community Link Program #JadiBerkelanjutan, which is an economic empowerment program for 200 micro entrepreneur in Eastern Indonesia. The added value of this program is the participant mostly women and disabled.



**16 December 2022**. As a part of "Syukuran Akhir Tahun 2022", CIMB Niaga distributed donations to the Putra Williams Booth Orphanage (Bali), Rumah Berkat Indonesia Orphanage (Bekasi), Vita Dulceldo Foundation (Pematang Siantar). CIMB Niaga has also donated Mobil Belajar to 1000 Guru Foundation and an emergency relief package for victims of the Cianjur Earthquake thru LAZ Al Azhar.

# **Board of Commissioners**



**DIDI SYAFRUDDIN YAHYA**President Commissioner



**SRI WIDOWATI**Independent Commissioner



GLENN M.S. YUSUF
Vice President Commissioner
(Independent)



DATO' ABDUL RAHMAN AHMAD
Commissioner



JEFFREY KAIRUPAN \*
Independent Commissioner



VERA HANDAJANI Commissioner

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# **Board of Directors**



LANI DARMAWAN
President Director



**LEE KAI KWONG**Strategy, Finance & SPAPM Director



**JOHN SIMON**Treasury & Capital Markets Director



FRANSISKA OEI
Compliance, Corporate Affairs
& Legal Director



PANDJI P. DJAJANEGARA Sharia Banking Director



TJIOE MEI TJUEN
Operations & IT Director



**HENKY SULISTYO**Risk Management Director



JONI RAINI Human Resources Director

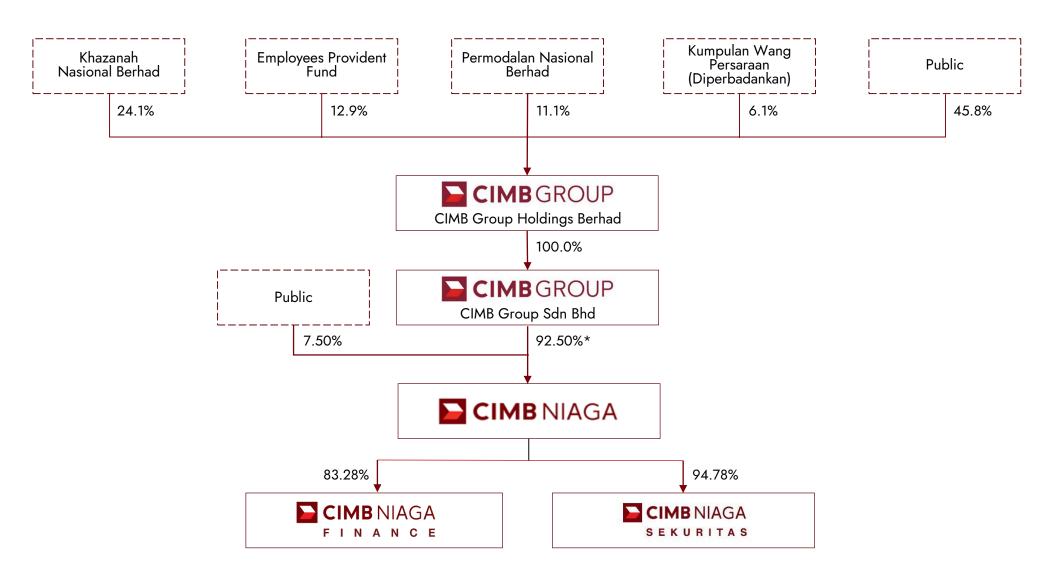


**RUSLY JOHANNES**Business Banking Director

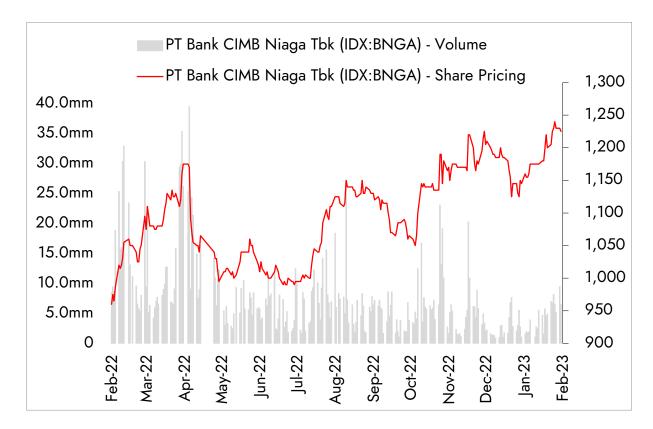


**NOVIADY WAHYUDI**Consumer Banking Director

# Corporate group structure



# Share performance and credit ratings



	Data as at 14 Feb 2023
Share price	Rp 1,225 / share
Share outstanding	25.13 bn shares
Market capitalization	Rp 30.5 tn

Rating Agency	Category	Ratings
Moody's	Outlook	Stable
	Counterparty Risk Rating	Baa1/P-2
	Bank Deposits	Baa2/P-2
	Baseline Credit Assessment	ba1
	Adjusted Baseline Credit Assessment	baa2
	Counterparty Risk Assessment	Baa1(cr)/P-2(cr)
	Issuer Rating	Baa2
Pefindo	Corporate Rating	idAAA/Stable
	Shelf Registration Bond Rating	idAAA
	Subordinated Bonds	IdAA
	Sukuk Mudharabah	idAAA(sy)

Source: Capital IQ 41

# Thank you!

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