

Awards and Certifications



INTERNATIONAL

Qorus Reinvention Award - APAC 2023

Gold Winner - Distribution

AWARDING INSTITUTION
APAC

The Asia Money Awards

Best Corporate Bank in Indonesia 2023

AWARDING INSTITUTION
Asia Money

Asian Banking & Finance Corporate & Investment Banking Awards 2022

- Corporate & Investment Bank of The Year
- Syndicated Loan of The Year - Indonesia
- Corporate Client Initiative of The Year - Indonesia

AWARDING INSTITUTION
Asian Banking & Finance

Asian Banking & Finance Wholesale Banking Awards 2023

- Indonesia Domestic Project Finance Bank of The Year
- Indonesia Domestic Sustainable Finance Initiative of The Year
- Banking for Women Initiative of The Year - Indonesia

AWARDING INSTITUTION
Asian Banking & Finance

Asian Experience Awards 2023

- Indonesia Employee Experience of The Year - Banking
- Digital Experience of The Year - Banking

AWARDING INSTITUTION
Asian Experience Awards

Islamic Retail Banking Awards 2023

Category:
Islamic Retail Bank for Priority Banking in Indonesia 2023

AWARDING INSTITUTION
Cambridge International Financial Advisory (IFA)

Retail Banking Internasional - Asia Trailblazer Awards 2023

- Best Current Account Offering - CIMB Niaga Highly Commended
- Best CSR Initiative Contribution to Local Community
- Best CSR Initiative Environmental Impact

AWARDING INSTITUTION
Retail Banking Internasional

The Asset Triple A Country Awards 2022 for Sustainable Finance

- Best Green Bond
- Best Green Loan

AWARDING INSTITUTION
The Asset

The Asset Triple A 2023

Best Service Provider - Cash Management

AWARDING INSTITUTION
The Asset Triple A

Visa Indonesia Client Forum 2023 Awards

- Acquirer with The Highest Number of e-Commerce/CNP Transactions
- The Biggest Cardholder in Credit Infinite
- Acquirer with The Highest Visa Direct Volume

AWARDING INSTITUTION
Visa

REGIONAL

Individual Awards

CoachHub Top L&D Leaders Awards 2023

AWARDING INSTITUTION
Coach Hub

IFN Best Bank of The Year 2023

- CIMB Niaga Syariah
- Best Overall Islamic Bank in Indonesia
- Most Innovative Islamic Bank in Indonesia
- Best Islamic Corporate Bank in Indonesia
- Best Islamic Investment Bank in Indonesia

AWARDING INSTITUTION
IFN



Supporting Business Report



Good Corporate Governance



Corporate Social Responsibilities



Corporate Data



Financial Statement



NATIONAL

Annual Report Award 2022

Grand Champion of Annual Report Award 2022 Integrated Mindset Toward Sustainability for Long-term Value Creation

AWARDING INSTITUTION
KNKG

The Economics Awards 2023

- Top Banking CEO Awards 2023
- 4th Indonesia Top Bank Awards 2022 in KBMI 3 Category
- 4th Indonesia Public Relations Summit 2023 - The Economics:
- 4th Corporate Reputations Awards 2023 in KBMI 3

AWARDING INSTITUTION
The Economics

Lauching Indeks Tempo - IDNFINANCIALS 52

Main Index - High Deviden - High Growth

AWARDING INSTITUTION
Tempo

Corporate Emissions Transparency Award 2023

- Transparency of 2023 Corporate Emission Reduction Green Elite Category
- Transparency of Corporate Emissions Calculation Platinum Plus Category

AWARDING INSTITUTION
B Universe

GRC & Performance Excellence Award 2023

- The Greatest Champions of GRC Excellence Performance 2023
- The Best GRC for IT/Digital Transformation 2023 (Foreign Banking)
- The Best GRC Women Leader 2023 (Foreign Banking) - Fransiska Oei
- The Best Commisioner for GRC Excellence 2023 (Foreign Banking) - Jeffrey Kairupan

AWARDING INSTITUTION
BusinessNews

Top GRC Awards 2023

- Top Achievmmwnt is Awarded to Top GRC Awards 2023 # Platinum Trophy
- The GRC Awards 2023 # Star 5
- The Most Committed GRC Leader 2023 - Lani Darmawan - Direktur Utama

AWARDING INSTITUTION
Top Business

Indonesian Institute for Corporate Directorship

- Top 50 Big Capitalization Public Listed Company
- Leadership in Corporate Governance

AWARDING INSTITUTION
Antara

Katadata Corporate Sustainability Awards 2023

- Green Economy Champion

AWARDING INSTITUTION
Katadata

Best Banking Awards 2023

KBMI 3 With core capital >Rp14 T to Rp70 T

AWARDING INSTITUTION
Media Investor

Indonesia Excellence Good Corporate Governance Awards 2023

Indonesia Excellence Good Corporate Governance Ethics in Providing Comprehensive of Financial Solution - Category: Conventional Bank

AWARDING INSTITUTION
Warta Ekonomi

Indonesia CSR Awards 2023

Indonesia Best CSR Awards 2023 with Outstanding Program in Integration of Environmental Conservation and Social Empowerment

AWARDING INSTITUTION
Warta Ekonomi

Indonesia Sharia Finance Awards 2023

Indonesia Best Sharia Finance 2023 with outstanding Optimizing of Product and Services Utilization Based on Sharia Principle (Category: Sharia Business Unit of Conventional Bank)

AWARDING INSTITUTION
Warta Ekonomi



Performance Highlight



Management Report



Company Profile



Management Discussion & Analysis



Risk Management



Indonesia Human Resources Awards 2023

The Best HR Management for The Outstanding Development of Comprehensive and Strategic HR Initiatives, (Category: Conventional Bank)

AWARDING INSTITUTION
Warta Ekonomi

Indonesia Public Relation Awards (IPRA) 2023

The Best Public Relations in Company Strategy on Increasing Customer Satisfaction, Loyalty and Engagement (SLE) by Optimizing Product, Service and Customer Experiences

AWARDING INSTITUTION
Warta Ekonomi

TOP GRC Award 2023

Kategori:
• Pandji P. Djajaaegara, The Most Committed GRC Leader 2023
• Unit Usaha Syariah category Top GRC 2023 - #Stars 4

AWARDING INSTITUTION
PT Solusi Madani Internasional

Museum Rekor Dunia Indonesia (MURI)

Category:
Indonesia's First Sharia Digital Financing Card

AWARDING INSTITUTION
MURI

Indonesia Property Award 2023

Category:
Property Supporting Business
Sub Category: Banking
KPR CIMB Niaga Syariah as The Progressive Sharia Bank for Mortgage

AWARDING INSTITUTION
Media Properti Indonesia (MPI) Group

SPEX2 DX Awards 2023 Executing Digital Transformation

Excellence in Executing Digital Transformation in Banking Industry

AWARDING INSTITUTION
Kontan

HR Excellence Awards Indonesia 2023

- HR Excellence 2023 Workplace Culture (Gold)
- HR Excellence 2023 Talent Management (Gold)
- HR Excellence 2023 Employer of the Year (Silver)
- HR Excellence 2023 Learning & Development (Silver)
- HR Excellence 2023 Digital Transformation (Bronze)
- HR Excellence 2023 Workplace Wellbeing (Silver)
- HR Excellence 2023 HR Manager of the year: Rini S Wulandari (Silver)
- HR Excellence 2023 HR Manager of the year: Siti Fauziah Hidayat (Bronze)

AWARDING INSTITUTION
Human Resources Online.Net

IDX Channel Annugerah Inovasi Indonesia 2023

Special Award
Internal Process Categories
With Innovation
Learning & Development Journey at CIMB Niaga

AWARDING INSTITUTION
IDX Channel

Detik.com Award

- CIMB Niaga OCTO Savers: The Most Engaging Digital Savings
- CIMB Niaga OCTO Mobile: The Most Impactful Super App.

AWARDING INSTITUTION
Detik.com

The Finance Award 2023

- The Best Performing Bank 2023
- Based Financial Performance 2023
- Bank Asset Category Within Rp.100 Trillion Less Than Rp. 500 Trillion
- Best CFO in Financial Institution 2023 within Rp. 200 Trillion Less Than Rp. 500 Trillion

AWARDING INSTITUTION
The Finance by Infobank

Leadership Sharing & Recognition 20th Infobank-MRI Banking Service Excellent Recognition 2023 titled

Preventing Financial Crime In Banking Sector: Infobank Top 100 Outstanding Women Recognition 2023

AWARDING INSTITUTION
The Finance by Infobank



Supporting Business Report



Good Corporate Governance



Corporate Social Responsibilities



Corporate Data



Financial Statement



Infobank Top 100 CEO & The Next Leaders Forum 2023

- The Recognition of Infobank Top 100 DEO 2023 - Lani Darmawan [President Director]
- Infobank Bankers of the Year 2023 - Pandji P. Djanegara [Syariah Baking Director]
- The Recognition of Infobank Top 200 Next Leaders 2023 - Henky Sulisty [Risk Director]
- The Recognition of Infobank Top 200 Next Leaders 2023 - Joni Raini [HR Director]
- The Recognition of Infobank Top 200 Next Leaders 2023 - Antonius Gunadi [Chief Auditor Executive]

AWARDING INSTITUTION
The Finance by Infobank

Satisfaction, Loyalty & Engagement (SLE) Awards 2023

- Top Rank KBMI 3 Bank in Satisfaction, Loyalty & Engagement 2023
- The Strongest Customer Engagement KBMI 3 Bank
- The Best KBMI 3 Bank in Customer Loyalty
- The Most Satisfying KBMI 3 Bank in Mobile Banking
- The Most Satisfying KBMI 3 Bank on ATM Service
- The 2nd Best KBMI 3 Bank in Marketing Engagement
- The 2nd Most Satisfying KBMI 3 Bank on Branch Office
- The 3rd most satisfying KBMI 3 Bank in Teller Service
- The 3rd Most Satisfying KBMI 3 Bank in Customer Service

AWARDING INSTITUTION
The Finance by Infobank

28th Infobank Banking Appreciation 2023 Tbk

Excellent Financial Performance Bank in 2022

AWARDING INSTITUTION
The Finance by Infobank

Islamic Finance Awards 2023

Category:

1. Excellence Financial Performance Sharia Business Unit of Conventional Bank in 2022 (Asset Class > Rp10 Trillion)
2. The Best Sharia Business Unit in Musyarakah Financing 2022
3. Excellence Financial Performance Sharia Business Unit of Conventional Bank in 5 Consecutive Years (2018-2022)

AWARDING INSTITUTION
The Finance by Infobank

Infobank Digital Brand Awards 2023

- The Best Credit Card Conventional Bank (KBMI 3) - Credit Card
- The 2nd Best Debit Card Conventional Bank (KBMI 3) - Debit Card
- The 2nd Best Mortgage Loan Conventional Bank (KBMI 3) - Mortgage Loan
- The 2nd Best Time Deposit Conventional Bank (KBMI 3) - Deposito Xtra
- The 2nd Best - Bank Savings Account (KBMI 3) - Savings Account
- The Best E-Money Bank (KBMI 3) - Rekening Ponsel
- The Best Internet Banking Conventional (Bank KBMI 3) - OCTO Clicks
- The 2nd Best Mobile Banking Conventional Bank (KBMI 3) - OCTO Mobile
- The 3rd Highest Digital Index Internet Banking (KBMI 3) - OCTO Klik

AWARDING INSTITUTION
The Finance by Infobank

Infobank 20th Banking Service Excellent Award MRI

- 1st The Trailblazes Bank of Service Excellence
- The 2nd Best - Live Chat
- The 2nd Best - Social Media

AWARDING INSTITUTION
The Finance by Infobank



Indonesia Property Watch (IPW) - Golden Property Awards 2023

Best Housing Mortgage (KPR) Program

AWARDING INSTITUTION
Indonesia Property Watch (IPW)

Indonesia Digital Customer Engagement Champion in Service Industry

CIMB Niaga Melalui OCTO Mobile
Predicate: Very Good

AWARDING INSTITUTION
SWA

SWA Indonesia Customer Experience (CX) Champion 2023

Indonesia Customer Experience Champions 2023 - CIMB Niaga Syariah, Predicate Very Good

AWARDING INSTITUTION
SWA

SWA Sales Team Champion 2023

Indonesia Sales Team Champions 2023, CIMB Niaga, Predicate Excellent

AWARDING INSTITUTION
SWA

SWA Indonesia Customer Experience Champion 2023

- Indonesia Customer Experience Champions 2023 - Predicate Very Good
- Indonesia Customer Service Champions 2023- Predicate Very Good

AWARDING INSTITUTION
SWA Indonesia

SWA Indonesia Digital Marketing Champion 2023

Indonesia Digital Marketing Champions 2023

AWARDING INSTITUTION
SWA Indonesia

Indonesia PR of The Year 2023

PR Program of The Year 2023 (Editor Choice)
Kategori: Media Relationship Program
Program: OCTO Mobile by CIMB Niaga Trip to Bali

AWARDING INSTITUTION
Mix Marketing & Communication (SWA)

Indonesia Brand Communications Championship and Brand Guardianship 2023

- Program: Brand Evangelist 'The Best Integrated Brand Communication 2023' Indonesia Brand Communication Championship 2023 Predicate: Excellent
- Program: Kejar Mimpi Rising Start 'The Best Brand Activation 2023' Indonesia Brand Communication Championship 2023 Predicate: Very Good
- Program: Kejar Mimpi Rising Start 'The Best Digital Brand Activation 2023' Indonesia Brand Communication Championship 2023
- Brand Management & Nonbusiness Marketing Team CIMB Niaga 'The Best Brand Guardian Team Indonesia Brand Guardianship 2023' Predicate: Very Good
- Program: CIMB Niaga Syariah Haya Fest 2023 'The Best Brand Activation Indonesia Brand Community Championship 2023' Predicate: Very Good
- Program CIMB Niaga Syariah Haya Fest 2023 'The Best Integrated Brand Communication' Indonesia Brand Communication Championship Predicate: Excellent
- Syariah Banking Marketing Team 'The Best Brand Guardian Team' Indonesia Brand Guardianship 2023 Predicate: Very Good

AWARDING INSTITUTION
Mix Marketing & Communication (SWA)



Indonesia Best Corporate Sustainability Initiative 2023

Most Engagging Sustainability Initiative 2023
Category: Cause Promotion

AWARDING INSTITUTION
Mix Marketing & Communication (SWA)

HR Excellence Awards 2023

Excellence in The HR Excellence Awards 2023 Wellbeing Management

AWARDING INSTITUTION
Mix Marketing & Communication (SWA)

WOW Brands 2023

Silver Champion Digital Lounge

AWARDING INSTITUTION
Markplus

Marketeers Editor's Choice Awards 2023

OCTO Mobile: Product Improvement in Banking Apps of The Year

AWARDING INSTITUTION
Markplus

Perhumas PR Excellence Awards 2023

3rd place Internal PR DEI Theme

AWARDING INSTITUTION
Perhumas

Indonesia Digital Innovation and Achievement Awards 2023

- Best Digital Technology and IOT Implementation 2023 in Multinational Banking
- Best Senior Executive Indonesia Digital Innovation and Achievement of The Year 2023 - Philipp Mulyono

AWARDING INSTITUTION
Business Asia Indonesia

Digital Financial Excellent Awards 2023

Digital Financial Excellent Awards 2023

AWARDING INSTITUTION
Media Asuransi

The Best Indonesia Finance for Public Company 2023

Platinum Award (A) (Very Excellent)
Category: Aset Rp. 250 T - Rp. 1 T

AWARDING INSTITUTION
Economic Review

Indonesia Human Capital Awards

Indonesia Human Capital Leader 2023

AWARDING INSTITUTION
IHCA

Top Ranked Executive Educational Program

Top Ranked Executive Educational Program

AWARDING INSTITUTION
SM ITB

Indonesia Best Companies in Creating Leaders From within 2023

Indonesia Best Companies in Creating Leaders From within 2023

AWARDING INSTITUTION
SWA X NBO